Mercy Health Nursing Orientation FAQ

The Education Department would like to welcome you to Mercy Health Nursing Orientation. In order to provide a smooth transition into your new position, we would like to provide answers to some frequently asked questions regarding Nursing orientation.

When and where will Nursing Orientation be held?
Nursing orientation will be held at the Sim Lab on Wednesday following hospital orientation from 8-4:30. RNs will also attend on Thursday from 8-4:30. The Sim Lab is located in East Muskegon behind the Muskegon General Campus. Please arrive by 7:50 so we can start on time.

Sim Lab
1778 Wagner Avenue
Muskegon 49442
(231) 773-4477

What should I wear?
Associates are required to follow the Mercy Health Dress Code and Attendance policies (outlined at hospital orientation and Policy Tech) for all scheduled or mandatory events.
Proper attire includes:
- clean and well-fitting scrubs, close-toed shoes
- business casual clothing
- examples of inappropriate attire: logo t-shirts, tank tops, shorts, jeans, low cut shirts, torn or soiled clothing, flip flops, facial piercings, visible tattoos.

What should I expect during orientation?
Nursing orientation is a full day (or two) of learning. You can expect to listen to speakers, watch videos and Powerpoint presentations, take quizzes and participate in activities. Please make sure that cell phones are turned off. Lunch will be provided on Wednesday.

What should I bring to Nursing Orientation?
Your Mercy Health badge and your People Soft number (card provided by Human Resources).

Who should I contact in case of an emergency that may lead to my absence or tardiness?
Call the Sim Lab at 231-773-4477 (select option ‘2’ for Clinical Education) or the Hackley Education Department at 231-728-1953. Please leave a message if no one answers.

If you are unable to attend any of your scheduled Nursing orientation sessions, you will need to make arrangements with your Educator or manager to be rescheduled for the next available session.

We look forward to assisting you with your clinical orientation at Mercy Health.

The Education Department